

# RIDER'S GUIDE

For Rider Safety and  
Guests with Disabilities



# Contents

<b>ATTRACTION INFORMATION</b>	
<b>SYMBOL DESCRIPTIONS</b> .....	1
<b>WELCOME TO UNIVERSAL ORLANDO RESORT™</b> .....	2
<b>TO RIDE, YOU MUST BE ABLE TO:</b> .....	3
<b>ACCOMMODATING GUESTS WITH DISABILITIES</b> .....	3
Attraction Assistance Pass	
<b>SAFETY ADVISORY</b> .....	4
For Your Safety	
Ride Information	
Lost Items	
Restraint System	
Magnetic Fields	
Loose and Free Flowing Articles	
Metal Detectors	
<b>GENERAL INFORMATION</b> .....	5
Parking	
Wheelchair Rental	
Restrooms	
First Aid	
Family Services	
Telephones/Telecommunication Devices for the Deaf and Hard-of-Hearing	
<b>GUESTS USING MANUAL WHEELCHAIRS</b> .....	6
<b>GUESTS USING ELECTRIC CONVENIENCE VEHICLES (ECVs) AND MOTORIZED WHEELCHAIRS</b> .....	7
<b>GUESTS USING OXYGEN TANKS/DEVICES</b> .....	8
<b>GUESTS WITH HEARING DISABILITIES</b> .....	9
Captioning	
American Sign Language Interpreting Services	
Show Scripts	
<b>GUESTS WITH VISION DISABILITIES</b> .....	10
Large Print/Braille Scripts	
White Canes	
<b>SERVICE ANIMALS</b> .....	11
<b>GUESTS WITH PROSTHESES</b> .....	12
<b>CASTS OR BRACES</b> .....	13
<b>EVACUATIONS</b> .....	13
<b>DESCRIPTIONS AND RESTRICTIONS</b> .....	14
<b>EXPLANATION OF TERMS</b> .....	14
<b>ACCOMPANIED BY A SUPERVISING COMPANION</b> .....	14
<hr/>	
<b>UNIVERSAL'S ISLANDS OF ADVENTURE™</b>	
<b>Seuss Landing™</b>	
If I Ran The Zoo™ .....	15
The Cat in the Hat™ .....	15
One Fish, Two Fish, Red Fish, Blue Fish™ .....	16
Caro-Seuss-el™ .....	16
The High in the Sky Seuss Trolley Train Ride!™ .....	17
<b>The Lost Continent™</b>	
The Eighth Voyage of Sindbad™ Stunt Show .....	18
Poseidon's Fury™ .....	18

<b>The Wizarding World of Harry Potter™ – Hogsmeade™</b>	
Dragon Challenge™	19
Flight of the Hippogriff™	19
Harry Potter and the Forbidden Journey™	20
The Hogwarts™ Express – Hogsmeade™ Station	21
<b>Jurassic Park™</b>	
Pteranodon Flyers™	22
Camp Jurassic™	22
Jurassic Park River Adventure™	23
Jurassic Park Discovery Center™	23
<b>Skull Island: Reign of Kong™</b>	
Skull Island: Reign of Kong™	24
<b>Toon Lagoon™</b>	
Dudley Do-Right's Ripsaw Falls®	25
Me Ship, The Olive®	26
Popeye & Bluto's Bilge-Rat Barges®	26
<b>Marvel Super Hero Island®</b>	
The Incredible Hulk Coaster®	27
Storm Force Accelatron®	28
Doctor Doom's Fearfall®	28
The Amazing Adventures of Spider-Man®	29

## UNIVERSAL STUDIOS FLORIDA™

### Production Central

Despicable Me Minion Mayhem™	30
Shrek 4-D	31
Hollywood Rip Ride Rockit™	31
TRANSFORMERS™: The Ride-3D	32

### New York

The Blues Brothers® Show	33
Revenge of the Mummy™	33
Race Through New York Starring Jimmy Fallon™	34

### The Wizarding World of Harry Potter™ – Diagon Alley™

Harry Potter and the Escape from Gringotts™	35
The Hogwarts™ Express – King's Cross Station	35

### World Expo

FEAR FACTOR LIVE	36
MEN IN BLACK™ Alien Attack™	36

### Springfield: Home of the Simpsons

Kang & Kodos' Twirl 'n' Hurl	37
The Simpsons Ride™	38

### Woody Woodpecker's KidZone™

Animal Actors On Location!™	39
A Day in the Park with Barney™	39
Curious George Goes to Town <sup>SM</sup>	39
E.T. Adventure™	40
Fievel's Playland™	40
Fievel's Playland™ water slide	41
Woody Woodpecker's Nuthouse Coaster™	41

### Hollywood

TERMINATOR 2®: 3-D	42
Universal Orlando's Horror Make-Up Show™	42

## PARTICIPATE RESPONSIBLY

Failure to follow posted guidelines may result in serious injury or expulsion from the park.

# Attraction Information

## Symbol Descriptions

Ride Warning Signs can be found at the entrance of each ride to help determine the attractions that are suitable for guests based on their abilities. You will see the following symbols used throughout the Attraction Information Section and our Ride Warning Signs:



Guests with a history of heart conditions or abnormal blood pressure must not ride.



Guests with back, neck, or similar physical conditions must not ride.



Expectant mothers must not ride.



Attraction is not recommended for guests susceptible to motion sickness or dizziness.



Attraction is not recommended for guests who are susceptible to fear of heights.



Attraction is not recommended for guests who have medical sensitivity to strobe effects.



Attraction is not recommended for guests who have medical sensitivity to fog effects.



Attraction is not recommended for guests who have fear of enclosed spaces.



Guests wearing casts must not ride.



Attraction is not recommended for guests with recent surgery or other conditions that may be aggravated by this ride.



Guests must be able to transfer to the ride vehicle seating with assistance from another member of their party. Ride attendants may not assist.



Guests must transfer to a manual wheelchair.



Guests may remain in their standard wheelchair throughout the attraction experience (This does not apply to Electric Convenience Vehicles (ECV) or motorized wheelchairs at any of the ride attractions).



Guests may remain in their Electric Convenience Vehicle (ECV) or motorized wheelchairs throughout the attraction experience.



Guests must be of the indicated height to experience this attraction.



Guests must be within this range of height to experience this attraction. Guests outside this range may not ride.

**CC**

Closed Captioning queue monitors available at this attraction. Ask an attendant for details.

**OC**

Open Captioning queue monitors available at this attraction. Ask an attendant for details.

**RC**

Reflective Captioning is available at this attraction. Ask an attendant for details.



Closed Captioning/Assistive Listening Devices are available at this attraction. Ask an attendant for details.



Guests with service animals should see an attendant for access information.



Attraction is not accessible for service animals.



Guests should secure prosthetic limbs before riding to prevent hazards or loss due to ride forces.



Guests must remove prosthetic limbs before riding to prevent hazards or loss due to ride forces.



Parental discretion is recommended due to mature themes or frightening images.

**2**

## Welcome to Universal Orlando Resort™

We have provided this guide to give you as much detailed information about each attraction experience as possible. Our goal is to ensure that everyone is able to make well-informed decisions about their ability to safely, comfortably, and conveniently experience each of our attractions. If, at any time, you feel that you do not have enough information to make these decisions, please feel free to message Guest Services at [www.visitorsatisfaction.com/contactus/](http://www.visitorsatisfaction.com/contactus/). Guest Services Coordinators are available seven days a week between the hours of 8:30AM until park close and make every effort to respond to messages in 24 to 48 hours; however, due to current high volume of emails received each day, please allow several days for a response. If you require an immediate response, please call us at (407) 224-4233, option 4 (four). If you have any questions while visiting our parks, please stop by Guest Services inside the main entrance for assistance. Additionally, we have included specific information for guests with disabilities. This information provides a clear outline of the accommodations at each attraction, as well as the physical requirements for entering or exiting ride vehicles and other attraction areas. It is important to note that although all of our Team Members (attraction attendants) are eager to make your day as pleasant as possible, they are not trained in lifting or carrying techniques and therefore cannot provide physical assistance. We therefore suggest that guests with disabilities bring a companion who can provide any physical assistance that may be needed.

Our goal is to provide the best accommodations possible to all of our guests. With the information that follows, and the expert assistance our staff can offer in answering questions, we are confident the experience you have with us will exceed your expectations.

## To Ride, You Must Be Able To:

### **CONTINUOUSLY GRASP WITH AT LEAST ONE UPPER EXTREMITY.**

EXPLANATION: The guest must have at least one upper extremity or prosthesis exhibiting good grip control with the ability to brace and strong enough to allow the guest to maintain the proper riding position through the duration of the ride, where specified.

### **INDEPENDENTLY MAINTAIN YOURSELF IN AN UPRIGHT POSITION WHILE SEATED.**

EXPLANATION: The guest must have the body and spinal control to sit upright without the aid of other people or devices and be able to maintain the proper riding posture even during bumping or other characteristic movements of the ride. Certain units, such as Caro-Seuss-el™ animals, require the ability to form a saddle posture.

### **INDEPENDENTLY ABSORB SUDDEN AND DRAMATIC MOVEMENTS OF THE ATTRACTION WHICH MAY INCLUDE SPINNING, TURNING, ACCELERATING, STOPPING, CLIMBING, ETC.**

3

EXPLANATION: The guest must have sufficient awareness of the nature of the ride and the ability to sit upright and grip, grasp or hold the restraint mechanism and/or brace with legs, as needed, during the dynamic motion of the ride without the aid of other people or devices.

### **POSSESS SUFFICIENT UPPER BODY STRENGTH TO INDEPENDENTLY SUPPORT YOUR TORSO, NECK, AND HEAD DURING THE MOVEMENT OF THE RIDE.**

EXPLANATION: The guest must have the sufficient muscle control to support their head, neck, and upper torso in a standard, forward-looking position without the aid of other people or devices during the movement of the ride.

## Accommodating Guests with Disabilities

At Universal Orlando™ we are proud of our accommodations for guests with disabilities by providing a welcoming, inclusive environment and accessible experiences for our Guests. The queue experience at the majority of our attractions is an integral part of telling the story of the overall attraction experience. As a result, we have constructed our queues to be accessible to guests using manual wheelchairs (with the exception of Pteranodon Flyers™ at Universal's Islands of Adventure™). We have developed an Attraction Assistance Pass which allows guests whose disability prevents them from waiting in a conventional queue environment. A Guest whose disability is based on the necessity to use a wheelchair may not need an Attraction Assistance Pass, but our Guest Services Team will work individually with each Guest to provide reasonable accommodations. All accommodations can be made in person by visiting Guest Services at the entrance to both Universal Studios Florida™ and Universal's Islands of Adventure™.

### **ATTRACTION ASSISTANCE PASS**

Universal Orlando's Attraction Assistance Pass allows Guests to schedule a return time that is comparable to the current queue

wait for the given attraction. Once a return time is issued, Guests are free to enjoy other theme park offerings such as meeting a character, grabbing a bite to eat, shopping, or enjoying area entertainment. Guests can only have one active return time.

## Safety Advisory

### FOR YOUR SAFETY

Read all health and safety requirements for each attraction as they are not all the same. You know your physical conditions and limitations; Universal Orlando™ does not. If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, do not ride.

### RIDE INFORMATION

For your safety and the safety of others, always face forward, keeping your hands and feet inside the ride vehicle at all times. Remain seated until the ride comes to a complete stop and you receive instruction to exit the vehicle. Shoes and shirts must be worn at all times.

### LOST ITEMS

Never attempt to recover a lost item while riding. Notify an attendant for assistance and we will do everything we can to recover your property as quickly as possible.

### RESTRAINT SYSTEMS

All passenger restraint systems, including lap bars, shoulder harnesses, and seat belts must be positioned and fastened properly to assure guest safety. Guests who do not fit properly within any safety restraint will not be permitted to ride.

Guests whose waistline is at least 40" or greater may not be accommodated on the following rides and are strongly encouraged to try the test seats provided at the entrance of the attractions to ensure their ability to ride.

#### ISLANDS OF ADVENTURE

- › Doctor Doom's Fearfall®
- › Dragon Challenge™
- › Dudley Do-Right's Ripsaw Falls®
- › Harry Potter and the Forbidden Journey™
- › The Incredible Hulk Coaster®

#### UNIVERSAL STUDIOS™

- › Harry Potter and the Escape from Gringott's™
- › Hollywood Rip Ride Rockit™
- › Race Through New York Starring Jimmy Fallon™
- › Revenge of the Mummy™

Guests whose waistline is at least 40" or greater may not be accommodated on the following rides.

#### ISLANDS OF ADVENTURE

- › The Amazing Adventures of Spider-Man®
- › The Cat in the Hat™
- › Flight of the Hippogriff™
- › The High in the Sky Seuss Trolley Train Ride!™
- › Jurassic Park River Adventure™

#### UNIVERSAL STUDIOS™

- › Despicable Me Minion Mayhem™
- › MEN IN BLACK™ Alien Attack™
- › The Simpsons Ride™
- › TRANSFORMERS™: The Ride-3D
- › Woody Woodpecker's Nuthouse Coaster™

## MAGNETIC FIELDS

Many common devices produce electric or magnetic fields. They are used in everyday life as well as in our parks. The magnetic fields are generally confined to the equipment and should pose no concern as our guests are not exposed to the proximity of the fields. Please see an attendant for assistance.

## LOOSE AND FREE-FLOWING ARTICLES

Loose articles such as cell phones, photography devices, umbrellas, and keys are prohibited at most attractions and should be left with a non-rider or secured in a locker. In addition, items that could potentially extend out of the ride vehicle, either before or during the ride experience, should be properly secured before riding. Guests with excessively long hair, long and flowing articles of clothing, and/or accessories are required to take certain precautions before experiencing any attraction.

Lockers are available at the entrance of the following attractions:

### ISLANDS OF ADVENTURE

- › Dragon Challenge™
- › Dudley Do-Right's Ripsaw Falls®
- › Harry Potter and the Forbidden Journey™
- › The Incredible Hulk Coaster®
- › Jurassic Park River Adventure™
- › Popeye & Bluto's Bilge-Rat Barges®

### UNIVERSAL STUDIOS™

- › Harry Potter and the Escape from Gringott's™
- › Hollywood Rip Ride Rockit™
- › MEN IN BLACK™ Alien Attack™
- › Revenge of the Mummy™

5



## METAL DETECTORS

Guests wishing to experience Dragon Challenge™, The Incredible Hulk Coaster®, and Hollywood Rip Ride Rockit™ will be required to pass through a metal detector as loose articles are strictly prohibited on these attractions.

## General Information

### PARKING

Guests entering the Toll Plaza with an Accessible Parking Permit will be directed to the parking area for Guests with Disabilities.

### WHEELCHAIR RENTAL

If you require a wheelchair or Electric Convenience Vehicle (ECV), limited quantities are available for rental on a first come, first served basis. The Wheelchair Rental facilities are located in the Parking and Transportation Center and at both theme park entrances. You will be asked to leave a monetary deposit in addition to the daily rental fee for the wheelchair. ECVs can only be rented just inside the main entrance turnstiles of each park at the stroller rental facility. If additional assistance is needed, please notify an attendant.

### RESTROOMS

All restrooms within both theme parks and CityWalk™ have facilities that are accessible for guests using wheelchairs.

### FAMILY RESTROOMS

For your convenience, Universal Orlando Resort™ provides family restrooms. Please refer to the park map for current locations.



## FIRST AID

Our First Aid facilities are staffed with registered nurses and professional paramedics. In Universal's Islands of Adventure™, the primary First Aid Station is located next to The Eighth Voyage of Sindbad™ in The Lost Continent™. There is also a satellite facility located at Guest Services in the Port of Entry™. At Universal Studios Florida™, First Aid is located in New York next to Louie's Italian Restaurant™. There is a satellite facility located in the front of the park next to Lost and Found. If you have any questions or need special assistance, ask any attendant or stop by Guest Services inside the main entrance.

## NURSING FACILITIES

Nursing facilities are also located at our First Aid facilities.

## TELEPHONES/TELECOMMUNICATION DEVICES FOR THE DEAF AND HARD-OF-HEARING

Telephones, within easy reach of guests using wheelchairs, can be found throughout the parks. For guests with mild to moderate hearing loss, amplified handsets are provided at all phone locations. Telecommunication Devices for the Deaf (TDD) are available at Guest Services and throughout each park at the locations indicated on each park's guide map.

## Guests using Manual Wheelchairs



For your enjoyment and convenience, all of our shopping and dining facilities are wheelchair accessible. Also, our stage shows and parade offerings have areas reserved for "Accessible Viewing". These areas are clearly marked with the International Symbol of Accessibility. At most of our attractions, the queue experience is an important part of telling the story of the overall attraction experience. As a result, we have made all of our queues accessible to guests using manual wheelchairs (with the exception of Pteranodon Flyers™ at Universal's Islands of Adventure™, please see an attendant for assistance). There are specific boarding requirements and accommodations for those using wheelchairs at each attraction. In all cases, if you are capable of transferring to the ride vehicle's seating (either by yourself or with the assistance of another person in your party) you may transfer.

Additionally, certain attractions are capable of allowing guests to remain in their standard wheelchair throughout:

#### ISLANDS OF ADVENTURE

- › Camp Jurassic™
- › Caro-Seuss-el™
- › The Hogwarts™ Express – Hogsmeade™ Station
- › If I Ran the Zoo™
- › Jurassic Park Discovery Center™
- › Me Ship, The Olive®
- › One Fish, Two Fish, Red Fish, Blue Fish™
- › Poseidon's Fury™
- › The Cat in the Hat™
- › The Eighth Voyage of Sindbad™
- › Skull Island: Reign of Kong™

#### UNIVERSAL STUDIOS™

- › A Day in the Park with Barney™
- › Animal Actors On Location!™
- › Curious George Goes to Town™
- › Despicable Me Minion Mayhem™
- › E.T. Adventure™
- › FEAR FACTOR LIVE
- › Fievel's Playland™
- › The Hogwarts™ Express – King's Cross Station
- › MEN IN BLACK™ Alien Attack™
- › Race Through New York Starring Jimmy Fallon™
- › Shrek 4-D
- › TERMINATOR 2®: 3-D
- › Universal Orlando's Horror Make-up Show™

The following attractions have been designed to easily accommodate those transferring from their wheelchair to the ride vehicle:

7

#### ISLANDS OF ADVENTURE

- › Dudley Do-Right's Ripsaw Falls®
- › Flight of the Hippogriff™
- › Harry Potter and the Forbidden Journey™
- › The High in the Sky Seuss Trolley Train Ride!™
- › Jurassic Park River Adventure™
- › Popeye & Bluto's Bilge-Rat Barges®
- › Storm Force Accelatron®

#### UNIVERSAL STUDIOS™

- › Despicable Me Minion Mayhem™
- › Harry Potter and the Escape from Gringotts™
- › Hollywood Rip Ride Rockit™
- › Kang & Kodos' Twirl 'n' Hurl
- › Revenge of the Mummy™
- › The Simpsons Ride™
- › Woody Woodpecker's Nuthouse Coaster™

## Guests using Electric Convenience Vehicles (ECVs) and Motorized Wheelchairs



With the exception of the Hogwarts™ Express, none of the ride vehicles or attraction queues at Universal Orlando™ will accommodate Electric Convenience

Vehicles (ECVs) or motorized wheelchairs. At those rides which can accommodate manual wheelchairs, guests may transfer from their ECV or motorized wheelchair into a manual wheelchair that is provided at each location. If you cannot transfer to a manual wheelchair, please see an attendant.

Guests must adhere to Universal's safe usage policy noted below for powered mobility devices such as, but not limited to, power-driven wheelchairs, electric convenience vehicles/scooters, Segways, or other power-driven mobility devices.

- Guests using powered mobility devices must operate them at a safe speed equivalent or slightly slower than surrounding pedestrians.
- Powered mobility devices are prohibited on escalators and must utilize elevators.
- Guests using powered mobility devices must power down and remove keys (as applicable) when left unattended.
- Guests using powered mobility devices are responsible for any harm, damages, or injury caused to any person or property caused by the powered mobility device user's intentional, reckless, or negligent usage of the powered mobility device.
- The Park is not responsible for any harm or damage caused to any powered mobility device by other Park Guests, or while a powered mobility device is left unattended, or while a powered mobility device is used in violation of these rules.
- Hoverboards are not permitted in the park.

## Guests using Oxygen Tanks/Devices

Due to the dramatic movement of select attractions and/or special effects, oxygen tanks are permitted at the following locations:

### ISLANDS OF ADVENTURE

- Camp Jurassic™ (except Pteranodon Flyers™)
- The Eighth Voyage of Sindbad™
- The Hogwarts™ Express – Hogsmeade™ Station
- If I Ran the Zoo™
- Jurassic Park Discovery Center™
- Me Ship, The Olive®
- Ollivander's™
- Toon Amphitheater

### UNIVERSAL STUDIOS™

- A Day in the Park with Barney™
- Animal Actors On Location!™
- Curious George Goes to Town<sup>SM</sup>
- Despicable Me Minion Mayhem™ (stationary seating only)
- FEAR FACTOR LIVE
- Fievel's Playland™ (except water slide)
- The Hogwarts™ Express – King's Cross Station
- Ollivander's™
- Shrek 4-D (stationary seating only)
- Terminator 2®: 3-D (stationary seating only)
- Universal Orlando's Horror Make-up Show™

Oxygen concentrators or other related devices may be permitted if they can be secured and not interfere with the ride restraint. Please see an attendant at specific venue for details.

# Guests with Hearing Disabilities



## CAPTIONING

The following attractions queue monitors are equipped with Open Captioning:

### ISLANDS OF ADVENTURE

- › The Amazing Adventures of Spider-Man®
- › Doctor Doom's Fearfall®
- › The Incredible Hulk Coaster®
- › Jurassic Park River Adventure™

### UNIVERSAL STUDIOS™

- › Despicable Me Minion Mayhem™
- › E.T. Adventure™
- › Hollywood Rip Ride Rockit™
- › MEN IN BLACK™ Alien Attack™
- › Revenge of the Mummy™
- › Shrek 4-D
- › The Simpsons Ride™
- › TERMINATOR 2®: 3-D
- › TRANSFORMERS™: The Ride – 3D

Please check Ride Warning Signs at the entrance of each attraction for availability. Please see an attendant for further assistance.

9



## AMERICAN SIGN LANGUAGE INTERPRETING SERVICES

American Sign Language interpreting services are available on a daily basis at no charge at select in-park live action shows located inside Universal Studios Florida™ and Universal's Islands of Adventure™. Please refer to the guide map for pre-selected interpreted performance show times upon arriving the theme parks.

For additional requests outside of the daily offerings, with one week notice an American Sign Language interpreter will be made available at no charge for many of our in-park live action shows located inside Universal Studios Florida™ and Universal's Islands of Adventure™. Please email us at [SignLanguageServices@universalorlando.com](mailto:SignLanguageServices@universalorlando.com) to book your American Sign Language interpreter as you plan for your upcoming visit to Universal Orlando™.

## SHOW SCRIPTS

Scripts outlining the dialogue for our in-park live action shows are also available for loan at Guest Services located inside Universal Studios Florida™ and Universal's Islands of Adventure™ as well as at the following locations:

### ISLANDS OF ADVENTURE

- › The Eighth Voyage of Sindbad™
- › Poseidon's Fury™

### UNIVERSAL STUDIOS™

- › Animal Actors On Location!™
- › A Day in the Park with Barney™
- › FEAR FACTOR LIVE
- › TERMINATOR 2®: 3-D
- › Universal Orlando's Horror Make-up Show™

## LARGE PRINT AND BRAILLE SCRIPTS

The Rider's Guide for Rider Safety and Guests with Disabilities is available for loan in large print and embossed in Braille at the Guest Services lobbies at Universal Studios Florida™ and Universal's Islands of Adventure™.

In addition, large print and Braille scripts outlining the dialogue for our in-park live action shows are also available for loan at Guest Services located inside Universal Studios Florida™ and Universal's Islands of Adventure™ as well as at the following locations:

### ISLANDS OF ADVENTURE

- › The Eighth Voyage of Sindbad™
- › Poseidon's Fury™

### UNIVERSAL STUDIOS™

- › Animal Actors On Location!™
- › A Day in the Park with Barney™
- › FEAR FACTOR LIVE
- › Race Through New York Starring Jimmy Fallon™
- › TERMINATOR 2®: 3-D
- › Universal Orlando's Horror Make-up Show™



## WHITE CANES

Many attractions can accommodate a guest with a white cane or provide a storage compartment in the ride vehicle to place the cane. The cane may need to be collapsed on some attractions. On those attractions where the cane may become lost due to ride forces or present a potential hazard to other guests, an attendant will hold the white cane for the guest once the guest is seated. The attendant will have the white cane available as soon as the attraction vehicle is stopped in the unload area. White canes will be held by an attendant at the following attractions:

### ISLANDS OF ADVENTURE

- › Caro-Seuss-el™
- › Doctor Doom's Fearfall®
- › Dragon Challenge™
- › Flight of the Hippogriff™
- › Harry Potter and the Forbidden Journey™
- › The Incredible Hulk Coaster®
- › Pteranodon Flyers™
- › Skull Island: Reign of Kong™

### UNIVERSAL STUDIOS™

- › E.T. Adventure™
- › Fievel's Playland™ water slide
- › Harry Potter and the Escape from Gringotts™
- › Hollywood Rip Ride Rockit™
- › MEN IN BLACK™ Alien Attack™
- › Race Through New York Starring Jimmy Fallon™
- › Revenge of the Mummy™
- › Woody Woodpecker's Nuthouse Coaster™

Please see an attendant with any questions or for further assistance.

# Service Animals



Trained service animals are welcome at Universal Orlando Resort™. Service animals must remain on a leash or a harness and under the control of their handler at all times. In order to assist the owner in making an informed decision about their service animal's safety, each attraction has its own specific entry/boarding requirements. To ensure safety of the service animal, its tail (or other appendages) should not be allowed to extend beyond the floor of the ride vehicle. Please consult the listing for each attraction in this guide for more information.

Portable kennels are available for your service animal while you enjoy certain attractions. Please contact an attendant for further assistance.

Walking areas are available for your service animal at the following locations:

## ISLANDS OF ADVENTURE

- › Marvel Super Hero Island® between The Amazing Adventures of Spider-Man® and Doctor Doom's Fearfall®
- › Jurassic Park™ behind Pizza Predattoria™
- › Seuss Landing™ behind One Fish, Two Fish, Red Fish, Blue Fish™

## UNIVERSAL STUDIOS™

- › In Central Park across from Cafe La Bamba™
- › World Expo between MEN IN BLACK™ Alien Attack™ and FEAR FACTOR LIVE

Any guests with prosthetic arms or hands will be required to ensure the limb is properly attached and able to grasp the ride restraint on attractions where prosthetics are permitted. On attractions where prosthetic limbs must be removed, certain natural extremities are required to ride safely. If you have any questions, please ask an attendant or visit Guest Services.

The following attractions require guests to remove all prosthetic limbs before riding and still have the ability to (1) continuously grasp with at least one upper natural extremity; (2) independently maintain yourself in an upright position while seated; and (3) when seated, both natural legs must extend to the edge of seat or terminate below the knee:

## ISLANDS OF ADVENTURE

- › Dragon Challenge™
- › Pteranodon Flyers™

## UNIVERSAL STUDIOS™

- › Hollywood Rip Ride Rockit™: when seated, one natural full leg and one natural leg that extends to the edge of the seat or terminates below the knee is required.

Guests should properly secure all prosthetic limbs before riding the following attractions to prevent hazards or loss due to ride forces:

## ISLANDS OF ADVENTURE

- › The Amazing Adventures of Spider-Man®
- › The Cat in the Hat™
- › Doctor Doom's Fearfall®
- › Dudley Do-Right's Ripsaw Falls®
- › Flight of the Hippogriff™
- › Harry Potter and the Forbidden Journey™
- › The High in the Sky Seuss Trolley Train Ride!™
- › The Incredible Hulk Coaster®
- › Jurassic Park River Adventure™
- › One Fish, Two Fish, Red Fish, Blue Fish™
- › Popeye & Bluto's Bilge-Rat Barges®
- › Skull Island: Reign of Kong™
- › Storm Force Accelerator®

## UNIVERSAL STUDIOS

- › Despicable Me Minion Mayhem™
- › E.T. Adventure™
- › Fievel's Playland™ water slide
- › Harry Potter and the Escape from Gringotts™
- › Kang & Kodos' Twirl 'n' Hurl
- › MEN IN BLACK™ Alien Attack™
- › Race Through New York Starring Jimmy Fallon™
- › Revenge of the Mummy™
- › Shrek 4-D
- › The Simpsons Ride™
- › TERMINATOR 2®: 3-D
- › TRANSFORMERS™: The Ride - 3D
- › Woody Woodpecker's Nuthouse Coaster™

## Casts or Braces

Guests with casts, braces, or walking boots on their extremities will be restricted from riding Dragon Challenge™ and The Incredible Hulk Coaster®, where the cast or brace may present a hazard to the guest or others. Casts or braces, where permitted, must fit comfortably in the ride vehicle and not interfere with proper functioning of ride restraint. If in doubt about your ability to safely experience a ride, please consult with a ride attendant or Guest Services for further information.

## Evacuations

If an evacuation of an attraction or venue is required, guests may be required to navigate stairs, narrow walkways, or ladders. Please have a member of your party assist you, or wait in the ride vehicle for assistance from the staff. For your convenience, any mobility device such as canes or crutches may be brought to the guest before exiting the vehicle.



# Descriptions & Restrictions

There are a few general conditions which apply to all attractions: All of the attractions at Universal's Islands of Adventure™ and Universal Studios Florida™ incorporate safety systems designed to accommodate people of average physical stature and body proportion. Therefore, certain restrictions may apply for some guests at each attraction based on the nature and dynamics of the experience. This includes restrictions based on body shape or size, height, medical conditions, or other physical conditions which could be aggravated by the experience. Our prime consideration is the ability of each person to endure the dynamics of each attraction without risk of injury to that person or others.

## Explanation of Terms

We use a standard set of terms to describe each of our attractions. Our intent is to provide you with a clear understanding of each attraction's dynamics and physical requirements so that you can make an informed decision about experiencing them. The attraction information in this guide will be presented in the following categories:

14

### **ATTRACTION DESCRIPTION**

This section outlines the specific ride vehicle movements to be expected while riding.

### **IMPORTANT ACCESS INFORMATION**

This section outlines specific physical restrictions and requirements to ensure a comfortable and safe ride experience.

### **INFORMATION FOR GUESTS WITH SERVICE ANIMALS**

This section outlines the level of accommodation and other special instructions for those guests accompanied by service animals. It is important to review this information fully before experiencing each attraction, consulting with any ride attendant to clarify issues or questions that you may have.

### **INFORMATION FOR GUESTS USING WHEELCHAIRS**

This section outlines the level of accommodation and other special instructions for those persons using wheelchairs as they experience each attraction. It is important to review this information fully before experiencing each attraction, consulting with any ride attendant to clarify issues or questions that you may have. As part of the IMPORTANT ACCESS INFORMATION there are some fundamental requirements necessary to ride which may differ slightly from attraction to attraction.

## Accompanied by a Supervising Companion

Any child who meets the minimum height requirement of the attraction but does not meet the 48-inch ride-alone height requirement must be accompanied by a Supervising Companion. A Supervising Companion is defined as someone who is 14 years of age or older and meets all other attraction ridership requirements.

At all of our attractions, children under 48" must be able to sit upright unassisted on all rides, with the exception of riding the chariot at Caro-Seuss-el™.

## If I Ran The Zoo™

### ATTRACTION DESCRIPTION

If I Ran the Zoo™ is an outdoor children's play area with water elements. As you enter the area, there are nine Braille stations in the attraction. Each station lists the number in both a numeric and Braille form. The guest then can refer to their Braille attraction script to describe each station as it relates to the attraction experience.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This play area has adequate floor space throughout. There are several interactive water effects throughout the play area.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## The Cat in the Hat™

### ATTRACTION DESCRIPTION

This ride takes a journey through the world of The Cat in the Hat™. The movement of the ride vehicle includes sudden acceleration, turning, and spinning.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Supervising Companion required for children 36"-48" (91cm-121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity, independently maintain yourself in an upright position while seated, and absorb sudden and dramatic movements including spinning and turning. When seated, a leg (natural or prosthetic) must extend to the edge of the seat or terminate below the knee. No lap sitting.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has adequate side barriers for containment for medium to large animals (smaller animals may not be appropriate). The vehicle moves through a show building and rapidly spins on center while moving.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an attendant for assistance.

## One Fish, Two Fish, Red Fish, Blue Fish™

### ATTRACTION DESCRIPTION

This is a circular motion gondola ride. Up and down movement is controlled by the rider. If you do not follow directions provided by the narration, you will be sprayed by water fountains, and squirters. Riders will get wet.

### IMPORTANT ACCESS INFORMATION



Supervising Companion required for children under 48" (121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp with at least one upper extremity while maintaining yourself in an upright position while seated. When seated, a leg (natural or prosthetic) must extend to the edge of the seat or terminate below the knee. Infants must sit upright unassisted. No lap sitting.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space and has adequate side barriers for containment. Water will squirt into the vehicle at unexpected intervals. The vehicle has constant circular motion and can be moved up and down by the rider.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an attendant for assistance.

## Caro-Seuss-el™

### ATTRACTION DESCRIPTION

This is a carousel of Seussian animals.

### IMPORTANT ACCESS INFORMATION



Supervising Companion required for children under 48" (121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Independently maintain yourself in an upright position while seated, be able to continuously grasp with one upper extremity, and be able to form a saddle posture with your legs to ride a Seussian animal. Chariots are available for guests who cannot ride independently. Hand-held infants may ride in the chariot only.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space. There is an option of bench or character seating. If the rider is on a character, an uncrated animal may lie in front of or between the animals provided they are not in the way of the character's up and down motion. Leash length should be long enough to accommodate change in distance when character rises. The vehicle has constant circular motion.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an attendant for assistance.

## The High in the Sky Seuss Trolley Train Ride!™

### ATTRACTION DESCRIPTION

This ride is a trolley train through Seuss Landing™ on an elevated track. The movement of the trolley train includes moderate acceleration and elevated changes.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests should secure or remove prosthetic limbs before riding. Supervising Companion required for children 40"-48" (101cm-121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity and independently maintain yourself in an upright position while seated. Negotiate an 18" high barrier into the ride vehicle compartment, either independently or with assistance from your companion. When seated, both legs (natural or prosthetic) must extend to edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has minimum side barriers for containment. The vehicle moves on an elevated track over Seuss Landing™ and has moderate changes in speed and elevation. There are animated figures and loud noises.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an attendant for assistance.

## The Eighth Voyage of Sindbad™ Stunt Show

### ATTRACTION DESCRIPTION

This live-action stunt show features daring stunts, swashbuckling action, comedy, and explosive pyrotechnics.

### IMPORTANT ACCESS INFORMATION



This theatrical adventure involves sudden and intense sound effects, pyrotechnics, and special strobe and fog effects which could aggravate certain medical conditions.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This stadium-seating stunt show has adequate floor space throughout. There are loud explosion noises, pyrotechnics, large flame effects, overhead water effects, and performers in close proximity to the audience.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## Poseidon's Fury™

### ATTRACTION DESCRIPTION

This special effects show takes guests into an ancient temple where a battle between mythic gods is about to unfold.

### IMPORTANT ACCESS INFORMATION



This walk-through adventure involves sudden and intense sound effects, pyrotechnics, and special strobe and fog effects which could aggravate certain medical conditions. Supervising Companion required for children under 48" (121cm) in height.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This walk-through attraction has adequate floor space throughout. There are loud explosion noises, large flame effects, overhead water effects, and performers in close proximity to the audience.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



**Dragon Challenge™****ATTRACTION DESCRIPTION**

This is a high-speed roller coaster ride that includes sudden and dramatic acceleration, climbing, tilting, and dropping. You will be turned completely upside-down several times.

**IMPORTANT ACCESS INFORMATION**

This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in the front of the attraction entrance to assist guests in ensuring their ability to ride. Guests must remove prosthetic limbs before riding. Casts and braces are not permitted. Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.

**TO RIDE, YOU SHOULD BE ABLE TO:**

Continuously grasp the shoulder restraint with at least one natural upper extremity; independently maintain yourself in an upright position while seated; keep your head against the headrest; and absorb the sudden and dramatic movements of a roller coaster. When seated, both natural legs must extend to edge of seat or terminate below the knee. No prosthetic limbs.

**INFORMATION FOR GUESTS USING WHEELCHAIRS****Flight of the Hippogriff™****ATTRACTION DESCRIPTION**

This is a high-speed roller coaster ride that includes sudden and dramatic accelerations, climbs, tilts and drops.

**IMPORTANT ACCESS INFORMATION**

This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests should secure or remove prosthetic limbs before riding. Supervising Companion required for children 36"-48" (91cm-121cm) in height.

**TO RIDE, YOU SHOULD BE ABLE TO:**

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated; and take a small step into the vehicle compartment, either independently or with assistance from your companion. When seated, a leg (natural or prosthetic) must extend to edge of seat or terminate below the knee.

**INFORMATION FOR GUESTS USING WHEELCHAIRS**

This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an attendant for assistance.

## Harry Potter and the Forbidden Journey™

### ATTRACTION DESCRIPTION

This ride simulates dramatic aerobatics. The ride vehicle will suddenly accelerate, stop, turn, climb, and drop.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in the front of the attraction entrance to assist guests in ensuring their ability to ride. Guests should secure or remove prosthetic limbs before riding. This ride involves special strobe and fog effects which could aggravate certain medical conditions. This attraction is not recommended for guests who have a fear of enclosed spaces. Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the shoulder restraint with at least one upper extremity; independently maintain yourself in an upright position while seated; keep your head against the headrest; and absorb the sudden and dramatic movements similar to a roller coaster. When seated, both legs (natural or prosthetic) must extend to edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



Guests with difficulty transitioning between stationary platforms and moving platforms should see an attendant for alternate boarding.

## The Hogwarts™ Express – Hogsmeade™ Station

### ATTRACTION DESCRIPTION

This is a passenger train that involves traveling in an enclosed cabin and includes loud noises and low-lighting conditions. **NOTE:** A Park-to-Park admission ticket or Annual Pass is required to experience this attraction. The train travels from Hogsmeade™ Station in Universal's Islands of Adventure™ to King's Cross Station in Universal Studios Florida™. Guests must exit and reboard the train at King's Cross Station to return to Hogsmeade™ Station.

### IMPORTANT ACCESS INFORMATION



Supervising Companion required for children under 48" (121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Sit upright unassisted or be accompanied by a Supervising Companion.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space and side barriers for containment. There are loud noises and moments of darkness.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you with your experience. Please see an attendant for assistance.

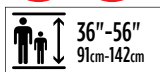


## Pteranodon Flyers™

### ATTRACTION DESCRIPTION

This glider style roller coaster includes climbing, side-to-side swinging, and sudden acceleration.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests must remove prosthetic limbs before riding. Supervising Companion required for children 36"-48" (91cm-121cm) in height. **NOTE:** This attraction is designed for children 36"-56" (91cm-142cm) tall. Guests over 56" (142cm) tall must be accompanied by a rider meeting the 36" (91cm) height requirement.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the hand rail with at least one natural upper extremity; and independently maintain yourself in an upright position while seated. When seated, both natural legs must extend to edge of seat or terminate below the knee. No prosthetic limbs.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## Camp Jurassic™

### ATTRACTION DESCRIPTION

An outside playland where young explorers can discover secret caves and an amber mine, capture net mazes, and play on a variety of themed slides and suspension bridges. If assistance is needed, we suggest this area be enjoyed with a companion as each element requires some degree of physical strength (including climbing, jumping, and crawling) to experience.

### IMPORTANT ACCESS INFORMATION



### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This walk-through attraction has adequate floor space throughout.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



Ramps provide access for guests using wheelchairs to all areas of Camp Jurassic™.

## Jurassic Park River Adventure™

### ATTRACTION DESCRIPTION

This ride is a water journey on a touring raft. The raft will suddenly and dramatically accelerate, turn, and drop. Riders will get wet, possibly soaked.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Supervising Companion required for children 42"-48" (106cm-121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb the sudden and dramatic movements similar to a roller coaster. When seated, both legs (natural or prosthetic) must extend to edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a device to assist you with your transfer to the ride vehicle. Please see an attendant for assistance.

## Jurassic Park Discovery Center™

### ATTRACTION DESCRIPTION

A learning center where demonstration areas show the hatching of a baby raptor, DNA sequencing experiments, sediment wall scanners, and other interactive exhibits.

### IMPORTANT ACCESS INFORMATION



### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This walk-through attraction has adequate floor space throughout.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## Skull Island: Reign of Kong™

### ATTRACTION DESCRIPTION

This ride is an expedition through the rough terrain of King Kong's natural habitat. The movement of the truck is dynamic with sudden accelerations, dramatic tilting, and jarring actions. Due to intense show effects and live actors in the attraction queue, parental discretion is advised.

### IMPORTANT ACCESS INFORMATION



This 3-D ride may not accommodate certain people due to their body shape or size. Supervising Companion required for children 36"-48" (91cm-121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Independently maintain yourself in an upright position with one upper extremity while seated; and absorb the sudden and dramatic movements including sudden accelerations, dramatic tilting and jarring actions. When seated, a leg (natural or prosthetic) must extend to edge of seat or terminate below the knee. No lap sitting.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and adequate side barriers for containment. The vehicle travels over a rough terrain through King Kong's natural habitat encountering large animals and loud noises.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an attendant for assistance.

## Dudley Do-Right's Ripsaw Falls®

### ATTRACTION DESCRIPTION

This ride is a water journey in a floating log. The log will suddenly accelerate, turn, and drop. Riders will get wet, possibly soaked.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in the front of the attraction entrance to assist guests in ensuring their ability to ride. Supervising Companion required for children 44"-48" (111cm-121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the hand rail with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb the sudden and dramatic movements similar to a roller coaster. When seated, a leg (natural or prosthetic) must extend to edge of seat or terminate below the knee. If the guest's leg does not terminate below the knee, the leg should be visible from under the positioning device once it is in the proper closed down position.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a device to assist you with your transfer to the ride vehicle. Please see an attendant for assistance.

## Me Ship, The Olive®

### ATTRACTION DESCRIPTION

An outside play area where young adventurers can play on the deck of Popeye's boat, including slides, water cannons, and interactive props.

### IMPORTANT ACCESS INFORMATION



### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This walk-through attraction has adequate floor space throughout.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



An elevator provides access for guests using wheelchairs to all levels of the ship.

## Popeye & Bluto's Bilge-Rat Barges®

### ATTRACTION DESCRIPTION

This ride is a water journey in a circular barge. The barge will suddenly accelerate, turn and drop. The movement of the barge is very dynamic and includes sudden tilting and jarring actions. Riders will get wet, possibly soaked.

### IMPORTANT ACCESS INFORMATION



Supervising Companion required for children 42"-48" (106cm-121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the hand rail with at least one upper extremity; independently maintain yourself in an upright position while seated; keep your head against the headrest; and absorb sudden and dramatic movements. When seated, both legs (natural or prosthetic) must extend to edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a device to assist you with your transfer to the ride vehicle. Please see an attendant for assistance

## The Incredible Hulk Coaster®

### ATTRACTION DESCRIPTION

This is a high-speed roller coaster ride that includes sudden and dramatic acceleration, climbing, tilting, and dropping. You will be turned completely upside-down several times.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in the front of the attraction entrance to assist guests in ensuring their ability to ride. Guests should secure or remove prosthetic limbs before riding. Casts and braces are not permitted. Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the shoulder restraint with at least one upper extremity; independently maintain yourself in an upright position while seated; keep your head against the headrest; and absorb sudden and dramatic movements of a roller coaster. When seated, both legs (natural or prosthetic) must extend to edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## Storm Force Accelatron®

### ATTRACTION DESCRIPTION

This attraction seats riders in round “pods” and subjects you to sudden acceleration, turning, and spinning.

### IMPORTANT ACCESS INFORMATION



Due to the centrifugal force produced by the spinning pods, individuals with difficulty maintaining an upright sitting position should not ride this attraction. Supervising Companion required for children under 48” (121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the center hub with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements including spinning and turning. When seated, both legs (natural or prosthetic) must extend to edge of seat or terminate below the knee. Infants must sit upright unassisted. No lap sitting.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space and has adequate side barriers for containment. The vehicle spins on center and is on a platform with constant circular motion. There are loud thunderclaps and overhead strobe lighting effects.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an attendant for assistance.

## Doctor Doom's Fearfall®

### ATTRACTION DESCRIPTION

This ride is a high-speed, free-fall experience that includes sudden and intense acceleration, climbing and dropping.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in the front of the attraction entrance to assist guests in ensuring their ability to ride. Guests should secure or remove prosthetic limbs before riding.

### TO RIDE, YOU SHOULD BE ABLE TO:

Possess sufficient upper-body strength to keep your head against the headrest during extreme upward acceleration; continuously grasp the shoulder restraint with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements. When seated, both legs (natural or prosthetic) must extend to edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## The Amazing Adventures of Spider-Man®

### ATTRACTION DESCRIPTION

This 3-D ride takes a journey through the world of Spider-Man™. The ride vehicle will suddenly and dramatically accelerate, stop, spin, climb, and drop. The movement of the vehicle includes strong tilting and jarring actions.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Attraction is not recommended for guests who have fear of enclosed spaces. Supervising Companion required for children 40"-48" (101cm-121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements similar to a roller coaster. When seated, a leg (natural or prosthetic) must extend to edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has adequate side barriers for containment. The vehicle moves through a show building with multi-directional motion and abrupt directional changes. There are loud explosion noises, large flame effects, and overhead water effects.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



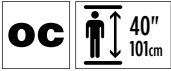


## Despicable Me Minion Mayhem™

### ATTRACTION DESCRIPTION

This 3-D ride simulates the action of a high-speed aerial chase. The ride vehicle will dramatically and suddenly accelerate, climb, stop, and dive. The movement of the vehicle includes sudden tilting and jarring actions. This attraction involves strobes, laser lighting effects, and fog effects.

### IMPORTANT ACCESS INFORMATION



Supervising Companion required for children under 48" (121cm) in height. Stationary Seating is available. **NOTE:** Guests under 40" (101cm) must experience this attraction from stationary seating. Guests who are deaf or hard-of-hearing should notify an attendant for captioning within the ride vehicle.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated; absorb sudden and dramatic movements; and take a small step into the vehicle compartment, either independently or with assistance from your companion. When seated, a leg (natural or prosthetic) must extend to edge of seat or terminate below the knee. Handheld infants are permitted in stationary seating only.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space. There are no side barriers for containment. The vehicle has multi-directional motion and abrupt directional changes.

**NOTE:** This attraction also has non-moving seating directly adjacent to the ride area, which has adequate floor space. This attraction has loud noises.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an attendant for assistance. **NOTE:** For those not capable of transferring, you may remain in your wheelchair and experience the attraction from an adjacent stationary location.



**ATTRACTION DESCRIPTION**

This 3-D movie is presented in theatre style seating. The presentation will involve strobes and other localized effects. The seats will exhibit tilting and jarring movements coordinated with dramatic action-packed events of the movie.

**IMPORTANT ACCESS INFORMATION**



This 3-D adventure involves loud noises and strobe effects with sudden seat movements which could aggravate certain medical conditions. Stationary seating is available.

**INFORMATION FOR GUESTS WITH SERVICE ANIMALS**

This attraction has adequate floor space throughout. There are loud noises.

**INFORMATION FOR GUESTS USING WHEELCHAIRS**



**Hollywood Rip Ride Rockit™**

**ATTRACTION DESCRIPTION**

This is a high speed roller coaster ride that includes sudden and dramatic acceleration, climbing, tilting, and dropping.

**IMPORTANT ACCESS INFORMATION**



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in the front of the attraction entrance to assist guests in ensuring their ability to ride. Guests must remove prosthetic limbs before riding. Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.

**TO RIDE, YOU SHOULD BE ABLE TO:**

Continuously grasp the restraint with at least one natural upper extremity; independently maintain yourself in an upright position while seated; keep your head against the headrest; and absorb sudden and dramatic movements of a roller coaster; must be able to transition between stationary platforms and moving platforms while boarding and disembarking ride vehicle. When seated, one natural full leg and one natural leg that extends to edge of seat or terminates below the knee is required. No prosthetic limbs.

**INFORMATION FOR GUESTS USING WHEELCHAIRS**



This attraction has a device to assist you with your transfer to the ride vehicle. Please see an attendant for assistance.

## TRANSFORMERS™: The Ride-3D

### ATTRACTION DESCRIPTION

This ride takes place on a high-speed vehicle that will suddenly and dramatically accelerate, stop, spin, climb and drop. The movement of the vehicle includes strong tilting and jarring actions.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Attraction is not recommended for guests who have fear of enclosed spaces. Supervising Companion required for children 40"-48" (101cm-121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated; and absorb sudden and dramatic movements similar to a roller coaster. When seated, a leg (natural or prosthetic) must extend to the edge of the seat or terminate below the knee.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space and has adequate side barriers for containment. The vehicle moves through a show building with multi-directional motion and abrupt directional changes. There are loud explosion noises, simulated military combat effects, and overhead water effects.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## The Blues Brothers® Show

### ATTRACTION DESCRIPTION

This is a live musical revue featuring the R&B groove of Jake and Elwood, the bad boys of blues.

### IMPORTANT ACCESS INFORMATION



### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This outdoor show has adequate floor space, contains loud music and performers in close proximity to the audience.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



A special viewing area is reserved for our guests with disabilities. This area is located near the stage and is indicated by signs with the International Symbol of Accessibility.

## Revenge of the Mummy™

### ATTRACTION DESCRIPTION

This is a high-speed roller coaster ride that includes sudden and dramatic acceleration, climbing, tilting, and dropping.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in the front of the attraction entrance to assist guests in ensuring their ability to ride. Guests should secure or remove prosthetic limbs before riding. Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the restraint with at least one upper extremity; independently maintain yourself in an upright position while seated; keep your head against the headrest; and absorb the sudden and dramatic movements of a roller coaster. When seated, one natural full leg must fit under the shin guard and the other leg (natural or prosthetic) must extend to the edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an attendant for assistance

### ATTRACTION DESCRIPTION

This ride simulates a high speed, turbulent thrill ride through the streets of New York City with dramatic aerobatics, rapid acceleration and deceleration, sharp turns, and sudden drops.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in the front of the attraction entrance to assist guests in ensuring their ability to ride. Guests who are Deaf or hard-of-hearing should notify an attendant as a closed captioning/assistive listening device is available at this attraction. Supervising Companion required for children 40"-48" (101cm-121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the arm rest with at least one upper extremity; independently maintain yourself in an upright position with one upper extremity while seated; and absorb sudden and dramatic movements including sudden accelerations, dramatic tilting, and jarring actions. When seated, a leg (natural or prosthetic) must extend to edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space. The vehicle has adequate side barriers for containment. The vehicle has multi-directional motion which includes rapid acceleration and deceleration, sharp turns and sudden drops. There are loud noises and moments of darkness.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an attendant for assistance

**Harry Potter and the Escape from Gringotts™****ATTRACTION DESCRIPTION**

This 3-D ride is a high-speed roller coaster that has sudden and dramatic acceleration and dropping. The movement of the vehicle also includes spinning, sudden stops and strong tilting and jarring actions.

**IMPORTANT ACCESS INFORMATION**

This ride employs safety restraints which may not accommodate certain people due to their body shape or size. A test seat is available in the front of the attraction entrance to assist guests in ensuring their ability to ride. Guests should secure or remove prosthetic limbs before riding. Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider. Supervising Companion required for children 42"-48" (106cm-121cm) in height.

**TO RIDE, YOU SHOULD BE ABLE TO:**

Continuously grasp the restraint with at least one upper extremity; independently maintain yourself in an upright position while seated; keep your head against the headrest; and absorb the sudden and dramatic movements of a roller coaster. When seated, one natural full leg must fit under the shin guard and the other leg (natural or prosthetic) must, at minimum, terminate below the knee.

**INFORMATION FOR GUESTS USING WHEELCHAIRS**

This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an attendant for assistance.

**The Hogwarts™ Express – King's Cross Station****ATTRACTION DESCRIPTION**

This is a passenger train that involves traveling in an enclosed cabin and includes loud noises and low-lighting conditions.

**NOTE:** A Park-to-Park admission ticket or Annual Pass is required to experience this attraction. The train travels from King's Cross Station in Universal Studios Florida™ to Hogsmeade™ Station in Universal's Islands of Adventure™. Guests must exit and reboard the train at Hogsmeade™ Station to return to King's Cross Station.

**IMPORTANT ACCESS INFORMATION**

Supervising Companion required for children under 48" (121cm) in height.

**TO RIDE, YOU SHOULD BE ABLE TO:**

Sit upright unassisted or be accompanied by a Supervising Companion.

**INFORMATION FOR GUESTS WITH SERVICE ANIMALS**

The vehicle has adequate floor space and side barriers for containment. There are loud noises and moments of darkness.

**INFORMATION FOR GUESTS USING WHEELCHAIRS**

This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an attendant for assistance.

## FEAR FACTOR LIVE

### ATTRACTION DESCRIPTION

This is a live show, based on the hit TV show Fear Factor on NBC, that involves stunts performed by guests of Universal Studios Florida™.

### IMPORTANT ACCESS INFORMATION



This show involves sudden sound effects and intense and atypical ingestion that some guest may find discomforting.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This stadium-seating stunt show has adequate floor space throughout. There are loud noises and performers in close proximity to the audience.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## MEN IN BLACK™ Alien Attack™

### ATTRACTION DESCRIPTION

This ride puts Men In Black recruits on the city streets for an intense training exercise. The movement of the ride vehicle includes sudden acceleration, turning and spinning.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Guests should secure or remove prosthetic limbs before riding. This ride involves special strobe and fog effects which could aggravate certain medical conditions. Stow all loose articles, including cameras and video equipment, in the lockers provided or with a non-rider. Supervising Companion required for children 42"-48" (106cm-121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated; keep your head against the headrest; and absorb sudden and dramatic movements including spinning and turning. When seated, a leg (natural or prosthetic) must extend to edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an attendant for assistance.

## Kang & Kodos' Twirl 'n' Hurl

### ATTRACTION DESCRIPTION

This is a circular motion gondola ride. Fly your spaceship towards the targets to make them spin.

### IMPORTANT ACCESS INFORMATION



Guests should secure or remove prosthetic limbs before riding. Supervising Companion required for children under 48" (121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp with at least one upper extremity while maintaining yourself in an upright position while seated. When seated, a leg (natural or prosthetic) must extend to the edge of the seat or terminate below the knee. Infants must sit upright unassisted. No lap sitting.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has adequate floor space and adequate side barriers for containment. The vehicle has constant circular motion and can be moved up and down by the rider.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an attendant for assistance.



## The Simpsons Ride™

### ATTRACTION DESCRIPTION

This ride is a motion simulator. The ride vehicle will suddenly and dramatically accelerate, climb, stop, and dive. The movement of the vehicle includes sudden tilting and jarring actions.

### IMPORTANT ACCESS INFORMATION



Guests should secure or remove prosthetic limbs before riding. This ride involves special strobe and fog effects which could aggravate certain medical conditions. Supervising Companion required for children 40"-48" (101cm-121cm) in height. Guests who are deaf or hard-of-hearing should notify an attendant for captioning available on level 1 (one) at this attraction.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated; keep your head against the headrest; and absorb sudden and dramatic movements similar to a roller coaster; and negotiate a 10" high barrier into the ride vehicle compartment, either independently or with assistance from your companion. When seated, a leg (natural or prosthetic) must extend to edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimal to adequate floor space. The vehicle has adequate side barriers for containment. The vehicle has multi-directional motion and abrupt directional changes. The show includes loud noises, water and fog effects.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an attendant for assistance.

## Animal Actors On Location!™

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### ATTRACTION DESCRIPTION

This show features trained animals performing routines with animal trainers.

### IMPORTANT ACCESS INFORMATION



### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This stadium seating show has adequate floor space throughout. There are various live performers and animals in direct proximity to the audience. **NOTE:** Please see an attendant for recommended seating locations to ensure the safety of both the service animal and our animal performers.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## A Day in the Park with Barney™

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### ATTRACTION DESCRIPTION

Join Barney® and his friends for a sing-along clap-along show.

### IMPORTANT ACCESS INFORMATION



### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This show has adequate floor space throughout. There are moments of darkness and various performers in close proximity to the audience.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## Curious George Goes to Town™

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### ATTRACTION DESCRIPTION

Follow the footsteps of Curious George® through this interactive playground.

### IMPORTANT ACCESS INFORMATION



### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This play area has adequate floor space throughout. There are several interactive water effects throughout the play area.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## E.T. Adventure™

### ATTRACTION DESCRIPTION

This ride simulates a chase through the forest on a flying bicycle, which includes sudden tilting and accelerating.

### IMPORTANT ACCESS INFORMATION



This ride involves special strobe and fog effects which could aggravate certain medical conditions. Supervising Companion required for children 34"-48" (86cm-121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; and independently maintain yourself in an upright position while seated. When seated, a leg (natural or prosthetic) must extend to edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

The vehicle has minimum to adequate floor space. There are no side barriers for containment. The vehicle moves through a show building with abrupt speed changes and turns. There are fog effects and lighting effects. There are animated vehicles and people. There are also aliens with illuminated hearts and an owl with illuminated eyes.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you in entering the ride vehicle. Please see an attendant for assistance.

## Fievel's Playland™

### ATTRACTION DESCRIPTION

Fievel's Playland™ is an interactive play area designed for children. The elements include a ball crawl, several net climb areas, a teeter-totter, several slides, and a water slide. If assistance is needed, we suggest this area be enjoyed with a companion as each element requires some degree of physical strength (including climbing, jumping, and crawling) to experience.

### IMPORTANT ACCESS INFORMATION



### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This play area has adequate floor space throughout.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## Fievel's Playland™ water slide

### ATTRACTION DESCRIPTION

This is a raft ride down a water slide. The raft will accelerate and suddenly and dramatically turn, tilt and drop. Riders will get wet.

### IMPORTANT ACCESS INFORMATION



### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the raft handle with at least one upper extremity, independently maintain yourself in an upright position while seated, and absorb sudden and dramatic turns and twists. Infants must sit upright unassisted. No lap sitting. There is a maximum weight limit of 300 lbs per raft.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



An elevator is located at the bottom of the water slide for guests utilizing wheelchairs.

## Woody Woodpecker's Nuthouse Coaster™

### ATTRACTION DESCRIPTION

Woody Woodpecker's Nuthouse Coaster™ is a high-speed roller coaster ride that includes sudden and dramatic accelerations, climbs, tilts, and drops.

### IMPORTANT ACCESS INFORMATION



This ride employs safety restraints which may not accommodate certain people due to their body shape or size. Supervising Companion required for children 36"-48" (91cm-121cm) in height.

### TO RIDE, YOU SHOULD BE ABLE TO:

Continuously grasp the lap bar with at least one upper extremity; independently maintain yourself in an upright position while seated; and take a small step into the vehicle compartment, either independently or with assistance from your companion. When seated, a leg (natural or prosthetic) must extend to edge of seat or terminate below the knee.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



This attraction has a modified ride vehicle to assist you with your transfer to the ride vehicle. Please see an attendant for assistance.

## TERMINATOR 2<sup>®</sup>: 3-D

### ATTRACTION DESCRIPTION

Help the Terminator save the future of mankind in an attraction that combines 3-D film with live action performers.

### IMPORTANT ACCESS INFORMATION



This Cyberdyne demonstration involves loud noises, sudden movements, special strobe, and fog effects which could aggravate certain medical conditions. Stationary Seating is available.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction has adequate floor space throughout. There are loud explosion noises, large simulated flame effects, overhead water effects, fog effects and performers in close proximity to the audience.

### INFORMATION FOR GUESTS USING WHEELCHAIRS



## Universal Orlando's Horror Make-up Show™

### ATTRACTION DESCRIPTION

See how top make-up artists create amazing special effects from Hollywood's greatest monster movies.

### IMPORTANT ACCESS INFORMATION



This show involves special fog effects which could aggravate certain medical conditions.

### INFORMATION FOR GUESTS WITH SERVICE ANIMALS

This attraction has adequate floor space throughout. There are loud noises and performers in close proximity to the audiences.

### INFORMATION FOR GUESTS USING WHEELCHAIRS





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# HEIGHT REQUIREMENTS

UNIVERSAL'S ISLANDS OF ADVENTURE™

ATTRACTION	MINIMUM HEIGHT REQUIREMENT	SUPERVISING COMPANION FOR CHILDREN
The Amazing Adventures of Spider-Man®	<b>40"</b> (101cm)	<b>40"-48"</b> (101cm-121cm)
Caro-Seuss-el™	—	<b>under 48"</b> (121cm)
The Cat in the Hat™	<b>36"</b> (91cm)	<b>36"-48"</b> (91cm-121cm)
Doctor Doom's Fearfall®	<b>52"</b> (132cm)	—
Dragon Challenge™	<b>54"</b> (137cm)	—
Dudley Do-Right's Ripsaw Falls®	<b>44"</b> (111cm)	<b>44"-48"</b> (111cm-121cm)
Flight of the Hippogriff™	<b>36"</b> (91cm)	<b>36"-48"</b> (91cm-121cm)
Harry Potter and the Forbidden Journey™	<b>48"</b> (121cm)	—
The High in the Sky Seuss Trolley Train Ride!™	<b>40"</b> (101cm)	<b>40"-48"</b> (101cm-121cm)
The Hogwarts™ Express – Hogsmeade™ Station	—	<b>under 48"</b> (121cm)
The Incredible Hulk Coaster®	<b>54"</b> (137cm)	—
Jurassic Park River Adventure™	<b>42"</b> (106cm)	<b>42"-48"</b> (106cm-121cm)
One Fish, Two Fish, Red Fish, Blue Fish™	—	<b>under 48"</b> (121cm)
Popeye & Bluto's Bilge-Rat Barges®	<b>42"</b> (106cm)	<b>42"-48"</b> (106cm-121cm)
Poseidon's Fury™	—	<b>under 48"</b> (121cm)
Pteranodon Flyers™	<b>36"-56"</b> (91cm-142cm)	<b>36"-48"</b> (91cm-121cm)
! Guests over 56" (142cm) must be accompanied by a guest meeting this requirement		
Skull Island: Reign of Kong™	<b>36"</b> (91cm)	<b>36"-48"</b> (91cm-121cm)
Storm Force Accelatron®	—	<b>under 48"</b> (121cm)

UNIVERSAL STUDIOS FLORIDA™

Despicable Me Minion Mayhem™	<b>40"</b> (101cm)	<b>under 48"</b> (121cm)
! Persons under 40" (101cm) may experience this attraction from the stationary seating		
E.T. Adventure™	<b>34"</b> (86cm)	<b>34"-48"</b> (86cm-121cm)
Harry Potter and the Escape from Gringotts™	<b>42"</b> (106cm)	<b>42"-48"</b> (106cm-121cm)
The Hogwarts™ Express – King's Cross Station	—	<b>under 48"</b> (121cm)
Hollywood Rip Ride Rockit™	<b>51"-79"</b> (129cm-200cm)	—
Kang & Kodos' Twirl 'n' Hurl	—	<b>under 48"</b> (121cm)
MEN IN BLACK™ Alien Attack™	<b>42"</b> (106cm)	<b>42"-48"</b> (106cm-121cm)
Race Through New York Starring Jimmy Fallon™	<b>40"</b> (101cm)	<b>40"-48"</b> (101cm-121cm)
Revenge of the Mummy™	<b>48"</b> (121cm)	—
The Simpsons Ride™	<b>40"</b> (101cm)	<b>40"-48"</b> (101cm-121cm)
TRANSFORMERS™: The Ride-3D	<b>40"</b> (101cm)	<b>40"-48"</b> (101cm-121cm)
Woody Woodpecker's Nuthouse Coaster™	<b>36"</b> (91cm)	<b>36"-48"</b> (91cm-121cm)